

The Durham Region Health
Care Information System



If I have more
questions about
this system, who
can I talk to?

Call your local hospital.
We will be pleased to help you.

Ajax and Pickering General Hospital:
Kim MacMurray, (905) 683-2320, ext. 5248

Memorial Hospital, Bowmanville:
Susan Scott, (905) 623-3331, ext. 1881

North Durham Health Services:
Port Perry - Terri Martin, (905) 985-7321, ext. 270
Uxbridge - Sharon Paradine, (905) 852-9771, ext. 245

Oshawa General Hospital:
Jane De Jong, (905) 576-8711, ext. 3848

Whitby General Hospital:
Bruce Smith, (905) 668-5590

TO
SERVE
YOU
BETTER

A Message From
Your Durham Hospitals.

Ajax and Pickering General Hospital

Memorial Hospital, Bowmanville

North Durham Health Services
(Port Perry and Uxbridge)

Oshawa General Hospital

Whitby General Hospital



There's a new and better way to track your health care information at Durham hospitals.

WHY IS THIS HAPPENING?

✱ *To serve you better.*

Your health care provider will have the most up-to-date information about you, which means you won't have to repeatedly try to recall or explain your medical history.

✱ *To save your time.*

Duplicate tests are minimized, and you'll wait less time for test results.

✱ *To save money.*

By having one system shared by all Durham hospitals, we will save money that we can put back into patient care for you and your family.

WHAT IS IT?

A new partnership amongst all Durham hospitals featuring Ontario's first integrated electronic health information network linking these hospitals - Ajax and Pickering General Hospital; Memorial Hospital, Bowmanville; North Durham Health Services (Port Perry and Uxbridge sites); Oshawa General Hospital; and Whitby General Hospital. Durham is the only region in which multiple hospital corporations at different sites have joined to form such a partnership.

WHAT WILL THIS MEAN TO ME AS A USER OF HOSPITAL SERVICES?

Think of it as a computerized form of the chart used by your health care provider to record information about tests, diagnoses and treatments you receive. This new system will allow health information to be shared by your authorized health care providers. For example, if you had specialty tests done in Oshawa, your results will be available at the other Durham hospitals should they require them for your follow up care.

DOES THAT MEAN ANYONE CAN HAVE ACCESS TO MY INFORMATION?

No, absolutely not. Only those health care providers with a 'need to know' in order to provide care to you will have authorized access to your health information. When you register for care at any of the hospitals in Durham, you will be asked to provide your acknowledgement for access to your health information. By providing your acknowledgement, you will be ensuring your health care provider quickly has the most recent information about you. In addition, you'll only provide this acknowledgement once allowing us perpetual authorization.



HOW WILL THE HOSPITALS CONTINUE TO KEEP MY INFORMATION CONFIDENTIAL?

Access to your information will be controlled through electronic surveillance including passwords and tracking procedures. Information will be transmitted through a private network between the hospitals. Policies and procedures are in place to deal with this important issue, and checks of the system will be done to monitor compliance surrounding approved and appropriate access.